



Winter 2020

CSA PICK UP GUIDE

- 1. Practice good hygiene and social distancing – one person at a pickup site at a time**
 - a. Do not pick up your share if you are sick or have been in contact with anyone who is sick.
 - b. Please wash your hands before visiting your pickup site. If possible, bring your own pen.
 - c. Only touch the box that you're taking
- 2. Look for a piece of paper with gridlines (the sign in sheet). ONLY take the shares listed in the row with your name; check off your name.**
 - a. Never take a share that is not listed in the row with your name. If you believe the sign in sheet is incorrect, please call (717.656.3533 x 2) or email us csa@lancasterfarmfresh.com
- 3. Locate your items: shares are packed in boxes or in a cooler/cooler bag**
 - a. Always double check to make sure the share you're taking matches what is next to your name on the sign in sheet! All boxes are labeled!
 - b. Meat, chicken, and cheese shares will be bagged and labelled **with your name**
- 4. At this time, boxes will not be reused.**
 - a. If you have a vegetable share, bring home the entire box and reuse/recycle as you're able.
 - b. Please **DO NOT** take home a box with multiple shares (bread, GF bread, pantry etc)

Questions? Comments? We're here to help!

9:00am - 4:30pm M-F call 717.656.3533 x 2 or email csa@lancasterfarmfresh.com

CSA Pick Up FAQs

What should I do if one of the items/shares listed next to my name is not there?

(Please DO NOT supplement it with something else!) Contact your site host & CSA team immediately. We'll do our best to locate the item or include it in the following week's pickup.

What should I do if someone else is picking up for me?

Please take a minute to explain the process to them and make sure they read all these instructions. We want to ensure everyone gets the items they paid for, **so please be very clear with friends/family about what to take.**

What if I can't pick up my CSA share one week?

If given at least 5 business days' notice, we can place your CSA share(s) on hold. Due to our ordering schedule from vendors and farms, we're not responsible for accommodating holds or replacement shares if proper notice is not given.

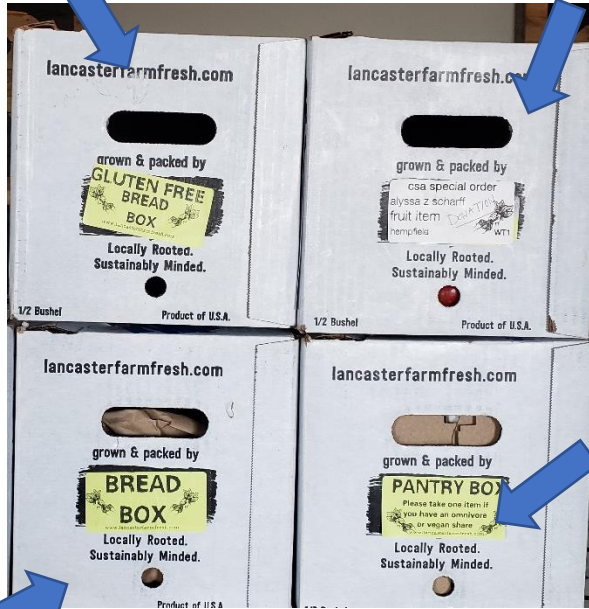
I don't see an "omnivore box" / "vegan box" – what should I take for this share?

- Omnivore shares include 1 cheese item (cooler) + 1 meat item (cooler) + 1 pantry item (in pantry box). Make sure you do **not** pick up an entire meat or cheese share (which are bagged and labeled with customer's name)
- Vegan shares include 1 block of tofu (cooler) + 1 loaf of bread (in bread box) + 1 pantry item (in pantry box).

PRODUCE SHARES



GF BREAD BOX
(1 loaf per GF share)



SPECIAL STORE ORDERS
Labeled for customers

PANTRY BOX
1 item for vegan share
1 item for omni share

BREAD BOX
(1 loaf per bread share)



COOLER

OR

COOLER BAG
Inside labeled box



VEGAN SHARE TOFU

CHEESE SHARE
(labeled with customer name)

MEAT SHARE
(labeled with customer name)



EGGS

Yogurt and Milk
*pay attention to whole vs. low fat

OMNIVORE SHARE CHEESE ITEM

OMNIVORE SHARE MEAT ITEM

OMNIVORE CHEESE

OMNIVORE MEAT